

# Workshop

# **VUCA – Effects on Leadership and Organizations**

World Conference of Transactional Analysis

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Natalia Berrio Andrade and Günther Mohr

#### **Effectuation**





"If you don't know where you want to go to, then it doesn't matter, which way you go." said the Cat at the crossroad to Alice in "VUCA – land".



### **Effectuation**

-A method, to remain capable of acting in "VUCA -Times" dealing with uncertainty.

-Based on Entrepreneurship-Research / cognitive research (Saras Sarasvathy / Herb Simon)

-An independent logic (In contrast to causal management logic)



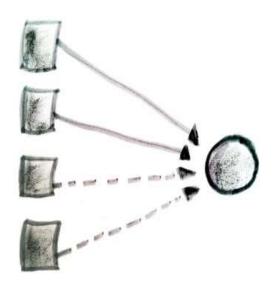
### **Effectuation**

- describes how expert entrepreneurs think, decide and act
- is utilized often unconsciously
- is based on four principles which are easy to use
- adds agility to classic management logic
- is evolved from current results of entrepreneuship research by Prof. S.D. Sarasvathy, U of Virginia



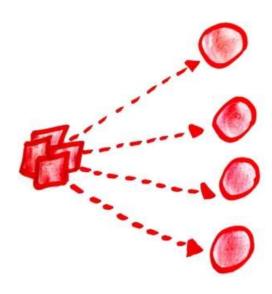
### 1. The bird-in-hand principle

#### Management



Target-oriented

#### Effectuation



Resource-oriented

#### **Resource orientation**

Start with your existing resources (who am I/ what I know/ whom I know) not with "mystic targets". Begin with feasible easy steps. That is practiced solution-oriented-approach and makes things hum!



# The FREITAG – Story

- -two brothers
- -looking for functional, waterrepellent and robust bag for the bikes
- -what they had: truck-tarpaulins, bicycle inner tubes, car seat belts



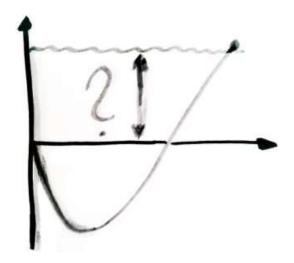




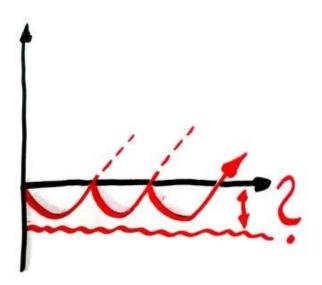
## 2. The affordable-loss principle



Management



Effectuation



expected outcome

affordable loss

#### Affordable loss

Orient your input to what you are willing to loose. That makes risk calculable and simultaneously delivers necessary openess and courage to set things in motion. Proceed step by step without risking everything.



# The AGILYX – Story

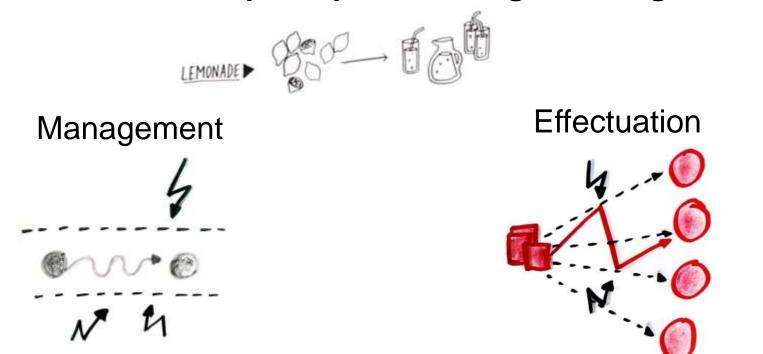
- -Kevin DeWhitt, degrees in chemics and physics
- -take plastic waste and turn it into crude oil
- -a wife who understood him
- -2 years without generating any income
- -five kids in the house
- -decisions about spending money and investing time where guided simply by what he could afford







### 3. The Lemonade principle – leverage contingencies



risk management

management by coincidence

#### Management by coincidence

Agile approach creates space to grasp opportunities. Complexity and uncertainty are part of our normal, everyday business. We can not prevent them but we can learn to deal with it professionally.



# The Microwave – Story

- Raytheon Engineer
- stood in front of an active magnetron when a chocolat bar in his pocket began to melt



# The Post-it – Story

 The adhesive formula was a mistake, and was supposed to be super-strong



# The Viagra – Story

 Started out trying to be a heart-medication

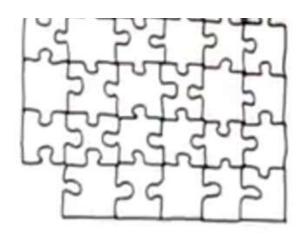




### 4. The crazy quilt principle: Form partnerships

Management







find the "right" partners

commitment from stakeholders

#### **Commitment from stakeholders**

Early involvement of possible internal and external stakeholders creates additional know-how, more ideas and new potentials which support and sustain realisation over the long term.



### Chemistry shows us how to do it:

Through combining Hydrogen (H) with Oxygen (O) something new is created:

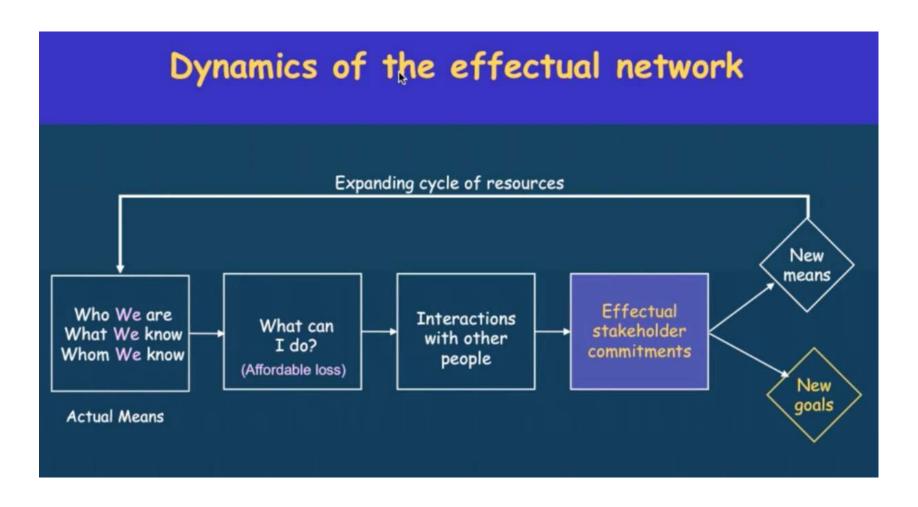
Water (H2O)

transforms the characteristics of both gases to something originay with new characteristics





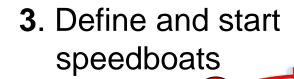
#### Effectuation in action

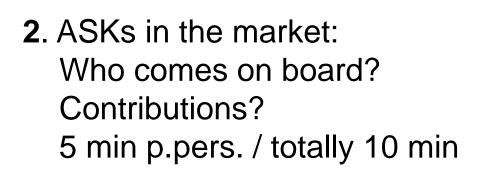


# TH:CAMPUS

### **Market of makers**

M. Faschingbauer





Develop ideas for effectual ventures
min

# TA:CAMPUS



"Alice says: "Where I want to go to, I don't know, and I do not care, as long as I arrive somewhere!".

Cat: "You will arrive somewhere with certainty, if you only walk long enough".

Alice: "Who actually lives here in the area?"



There are two kinds of failure, one is you start something and you fail,

another one is you don't start something and you never fail.

That is another kind of failure.

**Saras Sarasvathy** 



# Sources / pictures / links:

www.effectuation.org / Stuart Read / App

www.effectuation.at / .ch / .de

www.faschingbauer.at

www.effectuation.nl / Thomas Blekman

www.niederholz-partner.de

Carol Lewis: Alice in Wonderland / Walt Disney Pictures

Graphic ideas from Michael Faschingbauer



Natalia Berrio Andrade www.ta-campus.de info@ta-campus.de

